

Privacy Notice

At Data Brolly we're committed to protecting and respecting your privacy, that's why we have put together this Privacy Policy to reassure you about what data we hold, how we use it and your rights concerning that data.

Who are we?

Data Brolly is a trading style of Protect Commercial Insurance Solutions Ltd . This privacy policy explains how we use any personal information we collect from you throughout the duration of your contract with us.

You can reach us at any time on 02921 677140, by email at info@protectcommercial.co.uk or by post at 33-35 West Bute Street, Cardiff, CF10 5LH. We are registered in England and Wales no. 08365670.

We process your personal information in order to carry out the legitimate interests of providing you with a consultation requested through our website. We will also process your personal information in order to carry out the legitimate interests of providing insurance quotations, providing insurance policies and enabling us to provide advice on products and services that you may require.

What information do we collect on you?

We obtain information about you when you complete electronic or paper application forms, when you call us to provide information pertinent to an insurance quotation.

The personal information we collect might include your name, address, email address, IP address, and information regarding what pages are accessed and when. If you purchase a product from us and pay by credit or debit card, your card information is not held by us, it is collected by our third-party payment processors, who specialise in the secure online capture and processing of credit/debit card transactions, as explained below. This will include sensitive information about convictions history and your financial information.

How will we use this information about you?

We use this data for the sole purpose of providing GDPR consultations and/or an insurance quotation and if required the purchase and ongoing administration of that insurance policy or related compliance/Cyber security products.

We have established that our lawful basis for processing your data is that it is in our legitimate interest to do so. By doing so it enables us to provide you with Insurance quotations and policies, Risk Management Support and advice, as well as let you know about products and services that you could require.

As a result you have the right to object, and if you wish to do so you must contact us to inform us of this and why you wish to object.

We will continue to process your data throughout the life of your Insurance Policy, you can stop this by informing us to cancel your policy or stop searching for insurance quotations. However we will still hold data on you for our legitimate purposes, for example to comply with legal or regulatory requirements and to administer any claims or complaints.

How is your information used?

We may use your information to:

- Process policy proposals that you have submitted to us
- Process your data with Insurance companies to obtain Insurance quotation and policies
- Carry out our obligations arising from any contracts entered into by you and us
- Offering you a review of the Insurance products available to you at each and every renewal
- Notify you of changes to our services
- Seek your views or comments on the services we provide
- Offer you access to our free business resources portal

We review our retention periods for personal information on a regular basis. We are legally required to hold some types of information to fulfil our obligations to insurers and regulators. We will hold your personal information on our systems only for as long as is necessary for the relevant activity, or as long as is required pertaining to any relevant contract you hold with us.

Who has access to your information?

We will not sell or rent your information to third parties.

We will not share your information with third parties for marketing purposes.

Third Party Service Providers working on our behalf:

We may pass your information to our third party service providers, agents subcontractors and other associated organisations for the purposes of completing tasks and providing services to you on our behalf (for example to process donations and send you mailings). However, when we use third party service providers, we disclose only the personal information that is necessary to deliver the service and we have a contract in place that requires them to keep your information secure, and not to use it for their own direct marketing purposes. Please rest assured that we will not release your information to third parties beyond Protect Commercial Insurance Solutions Ltd for them to use for their own direct marketing purposes, unless you have requested us to do so, or we are required to do so by law, for example, by a court order, or for the purposes of prevention of fraud or other crime.

Third Party Product Providers we work in association with:

We work closely with various third party product providers to bring you a range of quality and reliable products and services designed to meet the needs of financial intermediaries providing general insurance to their clients. When you have chosen to receive information and updates from us about our products and services, we may use Third Party providers to distribute this information to you. When you enquire about or purchase one or more of these products, the relevant third party insurer may use your details to provide you with information and carry out their obligations arising from any contracts you have entered into with them. In some cases, they will be acting as a data controller of your information and therefore we advise you to read their Privacy Policy. These third parties will share your information with us which we will use in accordance with this Privacy Policy.

When you are paying for a policy online, your donation is processed by a third party payment processor, who specialises in the secure online capture and processing of credit/debit card transactions. If you have any questions regarding secure transactions, please contact us.

We may transfer your personal information to a third party in order to process a policy proposal and assets to any third party or as part of any business restructuring or reorganisation, or if we're under a duty to disclose or share your personal data in order to comply with any legal obligation, to comply with a request from our regulators or to enforce or apply our terms of use or to protect the rights, property or safety of our supporters and customers. However, we will take steps with the aim of ensuring that your privacy rights continue to be protected.

Who we can share your information with

We will share your data with legal, regulatory and Insurance companies for the purpose of legally managing your contract of insurance with us.

In processing your data, we may send your details to, and also use information from credit reference agencies and fraud prevention agencies.

How you can access and update your information

The accuracy of your information is important to us, should you change your email address, address or phone number, or any of the other information we hold is inaccurate or out of date, please email us at: info@protectcommercial.co.uk, or write to us at: Protect Commercial Insurance Solutions Ltd T/A Data Brolly, 33-35 West Bute Street, Cardiff, CF10 5LH. Alternatively, you can telephone 02921 677140.

You have the right to ask for a copy of the information Protect Commercial Insurance Solutions Ltd holds about you. Where we have reason to believe the request is excessive (for example, where you make multiple or repeat requests), we may charge a fee to cover our costs in providing this information. We will provide information requested within one month of the request being received.

Security precautions in place to protect the loss, misuse or alteration of your information

When you give us personal information, we take steps to ensure that it's treated securely. Any sensitive information (such as credit or debit card details) is encrypted and protected with a minimum of 256 Bit encryption on SSL. When you are on a secure page, a lock icon will appear on the bottom of web browsers such as Microsoft Internet Explorer.

Non-sensitive details (your email address etc.) are transmitted normally over the Internet, and this can never be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, we cannot guarantee the security of any information you transmit to us, and you do so at your own risk. Once we receive your information, we make our best effort to ensure its security on our systems. Where we have given (or where you have chosen) a password which enables you to access certain parts of our websites, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

Profiling

We may analyse your personal information to create a profile of your interests and preferences so that we can contact you with information relevant to you. We may make use of additional information about you when it is available from external sources to help us do this effectively. We may also use your personal information to detect and reduce fraud and credit risk.

Use of 'cookies'

Like many other websites, some parts of the Protect Commercial Insurance Solutions Ltd web site uses cookies. A cookie is a small text file that our web server places on a user's computer hard drive to be a unique identifier. The use of cookies enables Protect Commercial Insurance Solutions Ltd to track usage patterns, enforce security, and deliver customized content to users. Our cookies do not have an expiration date and do not collect personally identifiable information.

The preference to receive cookies automatically is controlled by a preference setting in your web browser. As an option, you can have the browser alert you before accepting cookies and have the option of refusing them. All cookies can also be refused by turning them off in your web browser. However, by refusing cookies, you may not be able to take full advantage of our websites.

Collecting Domain Information

Like most commercial web sites, Protect Commercial Insurance Solutions Ltd automatically logs all traffic coming to and from our web site. Part of this data includes the collection of domain information. This data enables us to become more familiar with which customers visit our site, how often they visit, and what sections of the site are most active. Protect Commercial Insurance Solutions Ltd uses this information to make informed decisions on improving the information and navigation of our site.

Protect Commercial Insurance Solutions Ltd may disclose aggregate statistics about visitors to our site to other third parties. However, any such disclosure will not include any personally identifiable information from any of our visitors.

Links to other websites

Our website may contain links to other websites run by other organisations. This privacy policy applies only to our website, so we encourage you to read the privacy statements on the other websites you visit. We cannot be responsible for the privacy policies and practices of other sites even if access is gained using links from our website.

In addition, if you linked to our website from a third party site, we cannot be responsible for the privacy policies and practices of the owners and operators of that third party site and recommend that you check the policy of that third party site.

How long will we keep your information?

We will keep your information for as long as you have a relationship with us. After it ends we'll keep it where we need it for our legitimate purposes, for example to comply with the law or regulatory requirements and complaints or queries.

Your rights

You have a number of rights relating to your information, for example to see what we hold, to update incorrect or incomplete details or to object or restrict to our processing of it.

Children (16 or Under)

Our websites do not target and are not intended to attract children under the age of 16. Protect Commercial Insurance Solutions Ltd does not knowingly solicit personal information from children under the age of 16 or send them requests for personal information.

Transferring your information outside of Europe

As part of the services offered to you through this website, the information which you provide to us may be transferred to countries outside the European Union ("EU"). By way of example, this may happen if any of our servers are from time to time located in a country outside of the EU. These countries may not have similar data protection laws to the UK. By submitting your personal data, you're agreeing to this transfer, storing or processing. If we transfer your information outside of the EU in this way, we will take steps to ensure that appropriate security measures are taken with the aim of ensuring that your privacy rights continue to be protected as outlined in this Policy.

If you use our services while you are outside the EU, your information may be transferred outside the EU in order to provide you with those services.

Review of this Policy

We keep this Policy under regular review. This Policy was last updated in March 2019.